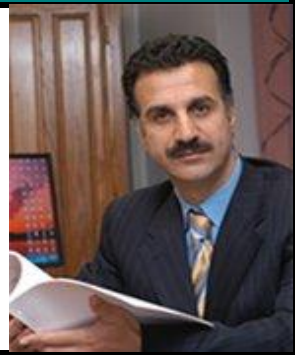


# BALTIMORE CITY DEPARTMENT OF TRANSPORTATION

## CITISTAT

UPDATED: October 5, 2012

Director: Khalil A. Zaied



### Executive Personnel

<u>Executive</u>	<u>Title</u>
<b><i>Khalil A. Zaied</i></b>	<b><i>Director</i></b>
<b><i>Jamie Kendrick</i></b>	<b><i>Deputy Director</i></b>
<b><i>Frank Murphy</i></b>	<b><i>Deputy Director</i></b>
James Harkness	Acting Chief - Traffic Management
Bimal Devkota	Division Chief - Traffic Engineering and Construction
Col. Yolanda Cason	Division Chief - Parking Management
Richard Hooper	Division Chief - Maintenance
Barry Robinson	Division Chief - Transit and Marine Services
Dhirendra K. Sinha	Division Chief - Fiscal Services
Paul W. Tolle	Division Chief - Towing Services
Theo Ngongang	Division Chief - Planning
Kathy Litz	Division Chief - Human Resources
Laetitia Griffin	Division Chief - Contracts
Rudy Dinglas	DOT Analyst

BALTIMORE CITY DEPARTMENT OF TRANSPORTATION													
PERSONNEL DATA													
UPDATED:						10/05/12							
TOTAL DEPARTMENT													
Last Eight Two-Week Periods (last 16 weeks)									Year-to-Date				
Pay Period Begin	6/23/12	7/7/12	7/21/12	8/4/12	8/18/12	9/1/12	9/15/12	9/29/12					
Pay Period End	7/6/12	7/20/12	8/3/12	8/17/12	8/31/12	9/14/12	9/28/12	10/12/12	Average	Minimum	Maximum	FYTD	Periods
Period # of FY	13.01	13.02	13.03	13.04	13.05	13.06	13.07	13.08	Year-to-date stats as of most recent two week period				
Employees	1,086	1,086	1,089	1,087	1,500	1,497	1,502		1264	1086	1502	8847	7
Required work days	9	10	10	10	10	9	10		10	9	10	68	7
Overtime (hours)	12,989	8,820	7,711	7,143	8,171	7,368	7,198		8486	7143	12989	59400	7
Unscheduled Leave (days)	124	192	172	195	206	138	226		179	124	226	1254	7
Light duty (days)	78	102	132	157	127	128	126		121	78	157	849	7
Emergency Leave	0	0	0	0	0	0	0		0	0	0	0	7
Pre-approved sick (days)	247	252	238	249	258	258	308		259	238	308	1811	7
Non-sched sick (days)	32	77	66	79	87	60	99		71	32	99	500	7
Sick bank (days)	12	44	40	11	12	27	10		22	10	44	156	7
Sick X (days)	83	91	83	101	101	63	62		83	62	101	583	7
X unapproved (days)	10	7	17	4	13	2	9		9	2	17	61	7
A-Time (days)	27	42	32	23	29	31	51		34	23	51	235	7
Permission leave (days)	82	53	54	64	56	53	69		61	53	82	429	7
Vacation (days)	720	551	569	704	689	478	515		604	478	720	4226	7
Personal leave (days)	101	75	113	92	106	96	114		99	75	114	696	7
Comp time (hours)	343	289	300	387	378	279	302		325	279	387	2277	7
FMLA (days)	62	89	84	48	44	53	66		64	44	89	445	7
X w/ permission (days)	80	120	138	165	184	164	202		150	80	202	1053	7
Furlough (days)	80	31	29	33	22	15	32		35	15	80	242	7
Last Eight Two-Week Periods (last 16 weeks)									Year-to-Date				
Pay Period Begin	6/23/12	7/7/12	7/21/12	8/4/12	8/18/12	9/1/12	9/15/12	9/29/12					
Pay Period End	7/6/12	7/20/12	8/3/12	8/17/12	8/31/12	9/14/12	9/28/12	10/12/12	Average	Minimum	Maximum	FYTD	Periods
Period # of FY	1	2	3	4	5	6	7	8	Year-to-date stats as of most recent two week period				
Total													
ATTENDANCE RELATED													
Verbal (supervisors)	0	0	0	0	0	0	0		0	0	0	0	7
Verbal (front-line)	3	1	11	7	9	4	8		6	1	11	43	7
Written (supervisors)	0	0	1	1	1	1	0		1	0	1	4	7
Written (front-line)	14	12	18	8	12	16	16		14	8	18	96	7
Suspensions (Supervisors)	0	0	0	0	1	0	0		0	0	1	1	7
Suspensions (Front-line)	3	3	0	1	10	3	3		3	0	10	23	7
Terminations (supervisors)	0	0	0	0	0	0	0		0	0	0	0	7
Terminations (Front-Line)	0	0	0	0	0	0	0		0	0	0	0	7
Other RELATED													
Verbal (supervisors)	0	0	0	0	0	0	0		0	0	0	0	7
Verbal (front-line)	1	3	2	0	1	0	1		1	0	3	8	7
Written (supervisors)	0	1	0	1	1	0	0		0	0	1	3	7
Written (front-line)	4	10	8	8	3	3	7		6	3	10	43	7
Suspensions (Supervisors)	2	0	0	0	0	0	0		0	0	2	2	7
Suspensions (Front-line)	1	4	3	1	10	3	4		4	1	10	26	7
Terminations (supervisors)	0	0	0	0	0	0	0		0	0	0	0	7
Terminations (Front-Line)	0	0	0	0	0	0	Page 2 of 25		0	0	0	0	7

Last Eight Two-Week Periods (last 16 weeks)									Year-to-Date				
MAINTENANCE DIVISION	6/23/12	7/7/12	7/21/12	8/4/12	8/18/12	9/1/12	9/15/12	9/29/12	Average	Minimum	Maximum	FYTD	Periods
	7/6/12	7/20/12	8/3/12	8/17/12	8/31/12	9/14/12	9/28/12	10/12/12	Year-to-date stats as of most recent two week period				
Employees	573	572	572	569	567	568	567		570	567	573	3,988	7
Overtime (hours)	9,638	6,005	5,619	5,053	4,314	3,755	4586		5,567	3,755	9,638	38,969	7
Unsched. leave (days)	83	118	116	130	114	87	119		109	83	130	765	7
A-Time (days)	18	32	16	4	10	11	10		14	4	32	101	7
Light duty (days)	70	73	105	119	91	87	96		91	70	119	640	7
Vacation (days)	389	330	359	405	422	302	298		358	298	422	2,503	7
Pre-approved sick (days)	113	81	124	110	119	91	116		107	81	124	752	7
Non-sched sick (days)	19	48	34	50	50	24	47		39	19	50	271	7
Sick bank (days)	0	13	17	0	5	9	6		7	0	17	50	7
Sick X (days)	56	63	55	57	54	51	32		52	32	63	367	7
X unapproved (days)	2	5	1	1	2	1	7		3	1	7	19	7
Permission leave (days)	61	9	16	36	26	11	16		25	9	61	174	7
Personal leave (days)	42	45	45	49	54	39	43		45	39	54	316	7
Comp time (hours)	59	93	104	116	93	67	46		82	46	116	575	7
FMLA (days)	32	31	33	27	19	33	38		30	19	38	212	7
X w/ permission (days)	46	65	66	86	97	66	60		69	46	97	484	7
Furlough (days)	40	0	0	0	0	0	0		6	0	40	40	7
Last Eight Two-Week Periods (last 16 weeks)									Year-to-Date				
SAFETY DIVISION	6/23/12	7/7/12	7/21/12	8/4/12	8/18/12	9/1/12	9/15/12	9/29/12	Average	Minimum	Maximum	FYTD	Periods
	7/6/12	7/20/12	8/3/12	8/17/12	8/31/12	9/14/12	9/28/12	10/12/12	Year-to-date stats as of most recent two week period				
Employees	155	155	157	158	575	577	584		337	155	584	2361	7
Overtime (hours)	682	711	904	537	657	1,284	618		770	537	1284	5393	7
Unsched. leave (days)	21	39	20	31	34	18	39		29	18	39	202	7
A-Time (days)	0	0	4	9	9	9	10		6	0	10	41	7
Light duty (days)	0	7	5	8	16	23	10		10	0	23	69	7
Vacation (days)	109	80	83	93	87	46	90		84	46	109	588	7
Pre-approved sick (days)	26	49	28	50	69	106	126		65	26	126	454	7
Non-sched sick (days)	10	14	10	18	19	15	23		16	10	23	109	7
Sick bank (days)	0	13	7	0	0	7	4		4	0	13	31	7
Sick X (days)	25	14	16	31	34	9	23		22	9	34	152	7
X unapproved (days)	1	1	1	1	1	1	2		1	1	2	8	7
Permission leave (days)	7	19	12	4	9	18	15		12	4	19	84	7
Personal leave (days)	6	10	25	12	17	27	45		20	6	45	142	7
Comp time (hours)	31	23	67	116	98	10	27		53	10	116	372	7
FMLA (days)	13	35	28	5	4	3	6		13	3	35	94	7
X w/ permission (days)	0	15	18	16	28	68	89		33	0	89	234	7
Furlough (days)	10	0	0	0	0	0	0		1	0	10	10	7
Last Eight Two-Week Periods (last 16 weeks)									Year-to-Date				
TEC DIVISION	6/23/12	7/7/12	7/21/12	8/4/12	8/18/12	9/1/12	9/15/12	9/29/12	Average	Minimum	Maximum	FYTD	Periods
	7/6/12	7/20/12	8/3/12	8/17/12	8/31/12	9/14/12	9/28/12	10/12/12	Year-to-date stats as of most recent two week period				
Employees	137	137	138	138	138	136	134		137	134	138	958	7
Overtime (hours)	289	278	281	195	264	179	403		270	179	403	1890	7
Unsched. leave (days)	0	10	15	9	18	11	9		10	0	18	72	7
A-Time (days)	0	0	0	0	0	0	0		0	0	0	0	7
Light duty (days)	0	0	0	0	0	0	0		0	0	0	0	7
Vacation (days)	145	96	98	157	126	102	97		117	96	157	821	7
Pre-approved sick (days)	53	71	52	54	37	31	27		46	27	71	323	7
Non-sched sick (days)	0	3	6	4	3	3	4		3	0	6	23	7
Sick bank (days)	3	8	6	6	6	6	0		5	0	8	35	7
Sick X (days)	0	0	4	6	4	3	5		3	0	6	22	7
X unapproved (days)	7	1	15	1	7	0	0		4	0	15	30	7
Permission leave (days)	3	13	10	13	10	12	6		9	3	13	66	7
Personal leave (days)	11	10	19	18	19	18	17		16	10	19	112	7
Comp time (hours)	92	73	18	16	75	66	120		66	16	120	460	7
FMLA (days)	1	2	3	0	4	0	1		2	0	4	11	7
X w/ permission (days)	0	0	0	16	12	9	11		7	0	16	49	7
Furlough (days)	8	0	0	0	0	0	0		1	0	8	8	7
Last Eight Two-Week Periods (last 16 weeks)									Year-to-Date				
TRAFFIC DIVISION	6/23/12	7/7/12	7/21/12	8/4/12	8/18/12	9/1/12	9/15/12	9/29/12	Average	Minimum	Maximum	FYTD	Periods
	7/6/12	7/20/12	8/3/12	8/17/12	8/31/12	9/14/12	9/28/12	10/12/12	Year-to-date stats as of most recent two week period				
Employees	147	149	149	149	149	144	144		147	144	149	1031	7
Overtime (hours)	2,237	1,689	746	1,162	2,764	1923	1418		1706	746	2764	11939	7
Unsched. leave (days)	16	22	11	25	38	19	52		26	11	52	182	7
A-Time (days)	9	10	12	10	10	11	31		13	9	31	93	7
Light duty (days)	8	22	22	30	20	18	20		20	8	30	140	7
Vacation (days)	5	6	1	0	2	0	0		2	0	6	14	7
Pre-approved sick (days)	23	26	28	31	27	17	28		26	17	31	179	7

Non-sched sick (days)	3	10	11	7	15	18	23		12	3	23	87	7
Sick bank (days)	9	10	10	5	1	5	0		6	0	10	40	7
Sick X (days)	2	14	8	7	9	0	1		6	0	14	40	7
X unapproved (days)	0	0	0	1	4	0	0		1	0	4	5	7
Permission leave (days)	10	10	11	10	10	12	31		13	10	31	94	7
Personal leave (days)	37	5	16	7	10	6	1		11	1	37	80	7
Comp time (hours)	143	94	98	127	99	120	97		111	94	143	778	7
FMLA (days)	14	17	16	15	16	14	20		16	14	20	110	7
X w/ permission (days)	25	35	38	44	46	21	40		35	21	46	248	7
Furlough (days)	17	31	29	33	22	15	32		26	15	33	179	7
Last Eight Two-Week Periods (last 16 weeks)									Year-to-Date				
ADMIN DIVISION	6/23/12	7/7/12	7/21/12	8/4/12	8/18/12	9/1/12	9/15/12	9/29/12	Average	Minimum	Maximum	FYTD	Periods
	7/6/12	7/20/12	8/3/12	8/17/12	8/31/12	9/14/12	9/28/12	10/12/12	Year-to-date stats as of most recent two week period				
Employees	65	64	64	65	64	64	65		64	64	65	451	7
Overtime (hours)	98	137	160	174	172	155	173		153	98	174	1070	7
Unsched. leave (days)	4	4	11	0	2	2	8		4	0	11	31	7
A-Time (days)	0	0	0	0	0	0	0		0	0	0	0	7
Light duty (days)	0	0	0	0	0	0	0		0	0	0	0	7
Vacation (days)	71	29	28	42	50	28	29		40	28	71	277	7
Pre-approved sick (days)	32	26	7	2	7	13	11		14	2	32	97	7
Non-sched sick (days)	0	2	6	0	0	0	3		2	0	6	11	7
Sick bank (days)	0	0	0	0	0	0	0		0	0	0	0	7
Sick X (days)	0	0	0	0	0	0	2		0	0	2	2	7
X unapproved (days)	0	0	0	0	0	0	0		0	0	0	0	7
Permission leave (days)	1	3	5	1	0	0	1		2	0	5	11	7
Personal leave (days)	4	5	10	5	6	6	9		6	4	10	44	7
Comp time (hours)	17	7	13	13	13	15	13		13	7	17	90	7
FMLA (days)	1	5	5	1	1	2	0		2	0	5	14	7
X w/ permission (days)	9	5	16	4	2	1	3		6	1	16	40	7
Furlough (days)	5	0	0	0	0	0	0		1	0	5	5	7
Last Eight Two-Week Periods (last 16 weeks)									Year-to-Date				
TMS DIVISION	6/23/12	7/7/12	7/21/12	8/4/12	8/18/12	9/1/12	9/15/12	9/29/12	Average	Minimum	Maximum	FYTD	Periods
	7/6/12	7/20/12	8/3/12	8/17/12	8/31/12	9/14/12	9/28/12	10/12/12	Year-to-date stats as of most recent two week period				
Employees	9	9	9	8	7	8	8		8	7	9	58	7
Overtime (hours)	46	0	0	22	0	71	0		20	0	71	139	7
Unsched. leave (days)	1	0	0	0	0	1	0		0	0	1	2	7
A-Time (days)	0	0	0	0	0	0	0		0	0	0	0	7
Light duty (days)	0	0	0	0	0	0	0		0	0	0	0	7
Vacation (days)	2	10	1	7	2	0	1		3	0	10	23	7
Pre-approved sick (days)	1	1	1	2	0	1	1		1	0	2	7	7
Non-sched sick (days)	0	0	0	0	0	0	0		0	0	0	0	7
Sick bank (days)	0	0	0	0	0	0	0		0	0	0	0	7
Sick X (days)	0	0	0	0	0	0	0		0	0	0	0	7
X unapproved (days)	0	0	0	0	0	0	0		0	0	0	0	7
Permission leave (days)	0	0	0	0	0	0	0		0	0	0	0	7
Personal leave (days)	3	0	0	1	0	0	0		0	0	3	3	7
Comp time (hours)	2	0	0	0	0	1	0		0	0	2	3	7
FMLA (days)	1	0	0	0	0	1	1		0	0	1	3	7
X w/ permission (days)	0	0	0	0	0	0	0		0	0	0	0	7
Furlough (days)	0	0	0	0	0	0	0		0	0	0	0	7

## Service Title: 500 Street and Park Lighting

Last Five Two-Week Periods (last 10 weeks)							Year-to-Date				
Two Week Reporting Periods	Start Date	7/21/12	8/4/12	8/18/12	9/1/12	9/15/12	Average	Minimum	Maximum	FYTD	Periods
	End Date	8/3/12	8/17/12	8/31/12	9/14/12	9/28/12	(year-to-date stats as of most recent two week period)				
		13.03	13.04	13.05	13.06	13.07					
# of street light outage service requests created		36	29	28	42	35	30	16	42	209	7
# of street light outage service requests completed		34	27	28	41	35	29	14	41	201	7
# of street light outage service requests due		2	2	0	1	0	1	0	2	8	7
# of streets inspected for roadway lighting standards		4	14	13	5	11	7	1	14	51	7
# of streets inspected that met roadway lighting standards		2	7	12	5	8	5	0	12	35	7
Two Week Reporting Periods	Start Date	7/21/12	8/4/12	8/18/12	9/1/12	9/15/12	Average	Minimum	Maximum	FYTD	Periods
	End Date	8/3/12	8/17/12	8/31/12	9/14/12	9/28/12	(year-to-date stats as of most recent two week period)				
# of street lights inspected		303	260	239	355	305	234	15	355	1,638	7
# of blks of roadway lights installed		0	0	0	0	0	0	0	0	0	7
# of street light repairs/ SRs		36	29	28	42	35	30	16	42	209	7
# of outage requests completed		34	27	28	41	35	29	14	41	201	7

										Updated:	October 5, 2012
Service Title: 548 Conduit											
Last Five Two-Week Periods (last 10 weeks)											
Year-to-Date											
Two Week Reporting Periods	Start Date	7/21/12	8/4/12	8/18/12	9/1/12	9/15/12	Average	Minimum	Maximum	FYTD	Periods
Manholes	End Date	8/3/12	8/17/12	8/31/12	9/14/12	9/28/12	(year-to-date stats as of most recent two week period)				
		13.03	13.04	13.05	13.06	13.07					
# of Manhole Cleanings Requested		3	2	4	5	5	4	2	6	30	7
# of Manhole Cleanings Completed		3	2	4	5	5	4	2	6	30	7
# of Manhole Frames/Covers Replaced		1	2	0	1	0	1	0	2	6	7
# of Manholes surveyed		0	0	NA	N/A	N/A	4	0	14	14	4
# of Manholes completed and online		7	6	8	9	10	9	6	13	64	7
Permits		8/3/12	8/17/12	8/31/12	9/14/12	9/28/12					
# of Permit Submittals Received		47	47	73	35	48	51	35	73	357	7
# of Permit Submittals Completed		47	47	73	35	48	51	35	73	357	7
# of Permit Submittals Completed within 72 hours		47	46	72	35	41	49	35	72	344	7
% of Permit Submittals Completed within 72 hours		100%	97%	99%	100%	85%	96%	85%	100%	N/A	7
# of Law Dept. Investigations		0	1	0	1	1	0	0	1	3	7
Conduit Obstructions		8/3/12	8/17/12	8/31/12	9/14/12	9/28/12					
# of Conduit Obstruction Repairs Requests		12	6	9	12	11	11	6	13	74	7
# of CO Repairs Removed		7	3	3	3	6	5	3	7	32	7
# of CO Requests Cleared within 14 days		2	2	2	3	3	2	0	3	15	7
Cable Locations (CL) Inspections		8/3/12	8/17/12	8/31/12	9/14/12	9/28/12					
# of CL Inspections Requested		183	152	149	160	158	149	108	183	1,046	7
# of Location Inspections Completed		183	152	149	160	158	149	108	183	1,046	7
# completed within 72 hours		170	147	146	150	150	142	103	170	991	7
Linear Feet of Cable		8/3/12	8/17/12	8/31/12	9/14/12	9/28/12					
LF of Cable Occupied		12,695	3,020	2,266	2,727	1,718	5,096	1,718	12,695	35,671	7
LF of Cable Vacated		964	276	1,347	165	655	599	165	1,347	4,192	7
Net (occupied - vacated) LF of cable occupied		11,731	2,744	919	2,562	1,063	4,497	919	11,731	31,479	7
Total Linear Feet of private cable in conduit system		11,731	2,744	919	2,562	1,063	4,497	919	11,731	31,479	7

										Updated:	October 5, 2012
Service Title: 682 Parking Management											
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date					
Two Week Reporting Periods	Start Date	7/21/12	8/4/12	8/18/12	9/1/12	9/15/12	Average	Minimum	Maximum	FYTD	Periods
	End Date	8/3/12	8/17/12	8/31/12	9/14/12	9/28/12	(year-to-date stats as of most recent two week period)				
		13.03	13.04	13.05	13.06	13.07					
\$ collected from Multi-Space Parking Meter program		\$417,202	\$411,399	\$404,070	\$394,514	\$420,341	<b>\$412,141</b>	<b>\$394,514</b>	<b>\$421,276</b>	<b>\$2,884,988</b>	<b>7</b>
# of residential permit parking permits issued/ renewed		1,133	701	805	640	890	<b>874</b>	<b>640</b>	<b>1,178</b>	<b>6,118</b>	<b>7</b>
# of vehicles parked in city-owned or st facility/ space		104,403	99,730	96,052	98,995	104,158	<b>99,272</b>	<b>92,980</b>	<b>104,403</b>	<b>694,901</b>	<b>7</b>
# of reserved residential handicap permits issued /renewed		19	6	8	20	15	<b>28</b>	<b>6</b>	<b>78</b>	<b>197</b>	<b>7</b>
# of reserved residential handicap permits/spaces removed after investigation		5	11	15	0	5	<b>11</b>	<b>0</b>	<b>24</b>	<b>74</b>	<b>7</b>

									Updated:	October 5, 2012
Service Title: 683 Street Management										
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date				
Two Week Reporting Periods						Average	Minimum	Maximum	FYTD	Periods
	7/21/12	8/4/12	8/18/12	9/1/12	9/15/12	(year-to-date stats as of most recent two week period)				
POTHOLES FILLED - DAILY AVERAGE (by sector)	8/3/12	8/17/12	8/31/12	9/14/12	9/28/12					
	13.03	13.04	13.05	13.06	13.07					
One	32	48	43	46	50	44	32	50	310	7
Two	43	47	46	44	49	46	43	49	320	7
Three	64	73	58	65	68	67	58	83	472	7
Four	68	43	55	40	51	54	40	73	375	7
Average overall?	50	51	50	48	53	51	48	56	359	7
Total # of potholes Filled	2,494	2,566	2,484	2,159	2,669	2,492	2,159	2,669	17,443	7
# of Pothole Service Requests	140	96	95	82	66	92	66	140	647	7
# of Requests Closed within 48 hours	140	96	95	82	66	92	66	140	647	7
MAINTENANCE										
# fountain repairs conducted	0	0	0	0	0	0	0	0	0	7
# tree pits installed	0	0	0	0	0	0	0	0	0	7
# street markings completed (blocks)	90	31	78	0	114	67	0	114	470	7
Linear feet of street markings completed	152,880	53,760	158,848	0	152,880	123,158	0	190,848	862,104	7
# crosswalks completed (blocks)	23	19	19	27	29	22	17	29	153	7
Linear feet of crosswalks completed	3,264	2,672	4,640	6,992	5,840	4,427	2,672	6,992	30,992	7
# Drawbridge Openings - Hanover Street	0	0	0	0	0	0	0	0	0	7
# Drawbridge Openings - Pennington Avenue	22	42	41	26	29	33	22	42	228	7
ROW CONSTRUCTION										
Total # of lane miles constructed or repaired	89	96	107	115	128	N/A	N/A	N/A	N/A	7
# of lane miles constructed or repaired (in house)	4	6	4	5	4	4.2	2.9	6.0	29.6	7
Cost per lane mile (in house)	\$82,000	82,000	\$82,000	82,000	82,000	\$82,000	\$82,000	\$82,000	\$574,000	7
# of lane miles constructed or repaired by contractor	6	1	6	4	9	5	0	9	32	7
Cost per lane miles (contractor) RESURFACING	\$200,000	\$200,000	\$200,000	\$200,000	\$200,000	\$200,000	\$200,000	\$200,000	\$1,400,000	7
Total # of Lane Miles under Construction	99	98	102	101	93	98	93	102	685	7
# of lane miles under construction (in house)	4	4	5	6	5	4	2	6	29	7
# of lane miles under construction (contractor)	95	94	97	95	87	94	87	97	655	7
Sidewalk Sam										
# of Locations Completed	79	48	109	129	119	80	32	129	563	7
Total Sq. Ft. Completed	30,419	7,699	14,229	25,220	33,307	18,509	4,769	33,307	129,560	7
# of Tree Pits	0	5	9	67	54	21	0	67	147	7
Square feet of pervious space created	0	189	187	1,297	854	382	0	1,297	2,676	7
# of sidewalk Sq. Ft inspected	7,120	10,480	11,738	12,148	12,148	9,600	4,410	12,148	67,198	7
Other										
# of alleys repaired or reconstructed	1	1	2	1	1	1	1	2	8	7
# of Streets (lane miles?) surveyed	0	0	0	0	0	0	0	0	0	7
# of streets surveyed meeting acceptable standard	0	0	0	0	0	0	0	0	0	7



									Updated:	October 5, 2012
Service Title: 684 Traffic Management										
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date				
Two Week Reporting Periods	7/21/12	8/4/12	8/18/12	9/1/12	9/15/12	Average	Minimum	Maximum	FYTD	Periods
	8/3/12	8/17/12	8/31/12	9/14/12	9/28/12	(year-to-date stats as of most recent two week period)				
Red Light Camera Citations*	13.03	13.04	13.05	13.06	13.07					
Straight red issued	6,861	6,121	5,792	5,278	5,313	5,761	5,278	6,861	40,324	7
Rolling right turn on red citations	1,597	1,517	1,074	1,441	1,225	1,398	1,074	1,597	9,789	7
Total paid citations collected	5,197	5,081	4,872	4,817	5,033	5,072	4,817	5,382	35,507	7
Speed Camera Citations**										
*Issued Fixed	21,815	23,967	16,876	18,435	14,152	21,120	14,152	27,578	147,841	7
*Issued Portable	13,430	10,866	7,378	9,130	6,230	11,837	6,230	18,416	82,857	7
Total paid citations collected	28,132	23,634	21,392	20,229	20,148	22,813	20,148	28,132	159,688	7
Lane/ Road Closures										
Accidents	8	4	2	2	8	4	2	8	31	7
Construction or Utility	10	11	13	46	38	19	6	46	135	7
City Agency	36	30	40	14	28	33	14	44	231	7
Special Event	7	8	21	7	6	10	3	21	71	7
Weather	11	2	5	1	3	19	1	105	130	7
Other	4	27	15	0	0	7	0	27	50	7
Signal communication (goal 90% based on 971 signals by June 30, 2010)										
Current Level	678	683	684	680	675	678	667	684	4,745	7
Percentage Phase 1	70%	70%	70%	70%	70%	1	1	1	5	7
Traffic Signal Timing Interventions										
Accidents	0	0	0	0	0	0	0	0	0	7
Construction or Utility	15	0	2	2	0	5	0	15	32	7
Department	0	0	0	0	0	0	0	0	0	7
Special Event	3	6	4	31	4	10	3	31	73	7
Weather	0	0	0	0	0	0	0	0	0	7
Other	0	0	0	0	6	3	0	14	20	7
Two Week Reporting Periods	7/21/12	8/4/12	8/18/12	9/1/12	9/15/12	Average	Minimum	Maximum	FYTD	Periods
	8/3/12	8/17/12	8/31/12	9/14/12	9/28/12	(year-to-date stats as of most recent two week period)				
TMC										
Interventions										
Change system timing pattern	15	6	4	31	4	15	4	31	105	7
Elimination of signal phase	3	0	0	0	0	1	0	6	9	7
Place signal on flash	0	0	0	0	3	1	0	3	4	7
Signal timing change	0	0	2	2	3	1	0	3	7	7
Traffic Signal Operations										
# evaluated (target is 33% of 1,307)	45	99	49	32	58	47	22	99	328	7
Total # (adjusted)	32	40	42	22	18	26	12	42	181	7
Traffic Congestion: Central Business District										
# timing runs at peak period	4	6	6	0	0	4	0	10	26	7
Number within 5% of model target	4	6	6	0	0	4	0	10	26	7
% of timing runs within target	100%	100%	100%	100%	100%	100%	100%	100%	NA	6
Number of runs exceeding target	0	0	0	0	0	0	0	0	0	7
Accidents	0	0	0	0	0	0	0	0	0	7
Construction or Utility	0	0	0	0	0	0	0	0	0	7
City Agency	0	0	0	0	0	0	0	0	0	7
Sepcial Event	0	0	0	0	0	0	0	0	0	7
Weather	0	0	0	0	0	0	0	0	0	7
Illegaly Parked Vehicle	0	0	0	0	0	0	0	0	0	7
Congestion/ Other	0	0	0	0	0	0	0	0	0	7
None	0	0	0	0	0	0	0	0	0	7
Traffic Engineering: Data Analysis Section										

Two Week Reporting Periods	7/21/12	8/4/12	8/18/12	9/1/12	9/15/12	Average	Minimum	Maximum	FYTD	Periods
	8/3/12	8/17/12	8/31/12	9/14/12	9/28/12	(year-to-date stats as of most recent two week period)				
Traffic Congestion:Gateway and Primary Routes***										
Number of timing runs at peak period	4	6	8	0	8	4	0	8	30	7
Number within 5% of model target	4	6	8	0	8	4	0	8	30	7
*% of timing runs within target	100%	100%	100%	100%	100%	1	1	1	6	6
Number of runs exceeding target	0	0	0	0	0	0	0	0	0	7
Accidents	0	0	0	0	0	0	0	0	0	7
Construction or Utility	0	0	0	0	0	0	0	0	0	7
City Agency	0	0	0	0	0	0	0	0	0	7
Special Event	0	0	0	0	0	0	0	0	0	7
Weather	0	0	0	0	0	0	0	0	0	7
Illegaly Parked Vehicle	0	0	0	0	0	0	0	0	0	7
Congestion/ Other	0	0	0	0	0	0	0	0	0	7
None	0	0	0	0	0	0	0	0	0	7
Accident Data										
# of Personal Injury Accidents	0	0	0	0	0	0	0	0	0	7
Requested	0	0	0	0	0	0	0	0	0	7
Completed	0	0	0	0	0	0	0	0	0	7
Turning Movement Counts										
Requested	6	6	4	6	6	6	4	6	40	7
# completed within 45 days (excludes summer)	6	6	4	6	6	6	4	6	40	7
Traffic Engineering: Sectors 1-4										
Truck Permits Received	450	460	481	457	436	445	347	486	3,117	7
# permits processed within 3 days	450	460	481	457	436	445	347	486	3,117	7
Escorts provided	36	51	47	55	56	44	28	56	311	7
Construction Permits Received	59	69	73	60	32	61	32	73	428	7
Processed (approved and sent to DPW to issue permit)	59	69	69	60	32	61	32	70	424	7
# completed within 3 days	59	69	69	60	32	61	32	70	424	7
MOTs required	1	9	11	6	17	10	1	20	70	7
# of crosswalks striped	N/A	N/A	N/A	N/A	N/A	#DIV/0!	0	0	0	0
Traffic Control Signals and Signs										
# of traffic control signs installed	11	12	20	7	7	10	5	20	71	7
# of Traffic Control Signs Repaired/replaced	6	6	16	12	12	9	3	16	65	7
# of Pedestrian Countdown Signals Installed	17	0	15	12	8	10	0	17	71	7
# of Pedestrian Countdown Signals Repaired/replaced	8	0	4	5	6	4	0	8	28	7
Total cost of installing and repairing control signs	\$27,962	\$11,984	\$23,967	\$12,649	\$21,970	\$18,926	\$11,984	\$27,962	\$132,484	7

										Update:	October 5, 2012
Service Title: 685 Special Events											
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date					
Two Week Reporting Periods	Start Date	7/21/12	8/4/12	8/18/12	9/1/12	9/15/12	Average	Minimum	Maximum	FYTD	Periods
	End Date	8/3/12	8/17/12	8/31/12	9/14/12	9/28/12	(year-to-date stats as of most recent two week period)				
		13.03	13.04	13.05	13.06	13.07					
# of special events served		17	21	13	6	8	12	6	21	86	7
# hours providing chauffer services on OT		25	17.6	0	0	0	7	0	25	49	7
% reimbursed for special events		65%	48%	77%	83%	100%	1	0	1	N/A	7
% reimbursed for chauffer services on OT		0%	100%	0%	0%	0%	0	0	1	1	7
% reimbursed for st. banner hanging		100%	100%	100%	100%	100%	1	1	1	N/A	7
% banners removed on-time		100%	100%	100%	100%	100%	1	1	1	N/A	7
# banners installed		9	18	33	22	38	18	3	38	128	7
# banners removed		7	1	18	35	4	11	1	35	80	7

										Update:	October 5, 2012
Service Title: 687 Inner Harbor Services											
Last Five Two-Week Periods (last 10 weeks)						Fiscal Year-to-Date					
Two Week Reporting Periods	Start Date	7/21/12	8/4/12	8/18/12	9/1/12	9/15/12	Average	Minimum	Maximum	FYTD	Periods
	End Date	8/3/12	8/17/12	8/31/12	9/14/12	9/28/12	(year-to-date stats as of most recent two week period)				
<b>Benches</b>		<b>13.03</b>	<b>13.04</b>	<b>13.05</b>	<b>13.06</b>	<b>13.07</b>					
# of Benches Inspected		40	40	40	40	40	<b>40</b>	<b>40</b>	<b>40</b>	<b>280</b>	<b>7</b>
# of Benches Repaired		4	4	3	0	2	<b>2</b>	<b>0</b>	<b>4</b>	<b>13</b>	<b>7</b>
# of Benches Installed		0	0	0	0	0	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>7</b>
<b>Fountains</b>											
# of Fountains Inspected		0	0	0	0	0	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>7</b>
# of Fountains Repaired		0	0	0	0	0	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>7</b>
# of fountains installed		0	0	0	0	0	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>7</b>
<b>Water Points</b>											
# of water points inspected		18	18	18	18	18	<b>18</b>	<b>18</b>	<b>18</b>	<b>126</b>	<b>7</b>
# of points inspected operating properly		18	18	18	18	18	<b>18</b>	<b>18</b>	<b>18</b>	<b>126</b>	<b>7</b>
<b>Promenade Street Lights</b>											
# of promenade street lights inspected		550	550	550	550	550	<b>550</b>	<b>550</b>	<b>550</b>	<b>3,850</b>	<b>7</b>
# of promenade street lights repaired		60	60	75	70	80	<b>68</b>	<b>60</b>	<b>80</b>	<b>479</b>	<b>7</b>
# of promenade street lights installed		0	0	3	1	0	<b>1</b>	<b>0</b>	<b>3</b>	<b>5</b>	<b>7</b>
# of lights inspected operating properly		550	550	550	550	550	<b>549</b>	<b>541</b>	<b>550</b>	<b>3,841</b>	<b>7</b>

										Update:	October 5, 2012
Service Title: 688 Snow and Ice Control											
Last Five Two-Week Periods (last 10 weeks)											
Two Week Reporting Periods	Start Date	7/21/12	8/4/12	8/18/12	9/1/12	9/15/12	Average	Minimum	Maximum	FYTD	Periods
	End Date	8/3/12	8/17/12	8/31/12	9/14/12	9/28/12	(year-to-date stats as of most recent two week period)				
		13.03	13.04	13.05	13.06	13.07					
# of lane miles plowed, salted, or sanded		0	0	0	0	0	0	0	0	0	7
# of snow vehicles prepared for service		0	0	0	0	0	0	0	0	0	7
# of salt boxes maintained		0	0	0	0	0	0	0	0	N/A	7
% of salt box service requests completed on time		0%	0%	0%	0%	0%	0	0	0	N/A	7
% of snow equipment out-of-service during a snow event		0%	0%	0%	0%	0%	0	0	0	N/A	7
% of Primary Roadways at Wet Pavement within 8 hrs of end of weather event		0%	0%	0%	0%	0%	0	0	0	N/A	7
Winter weather accident rate		0	0	0	0	0	0	0	0	N/A	7
% of snow vehicles ready for deployment at beginning of snow season		0	0	0	0	0	0	0	0	N/A	7
Cost/ lane mile plowed		0	0	0	0	0	0	0	0	0	7

									Update:	October 5, 2012
Service Title: 689 Vehicle Impounding										
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date				
Two Week Reporting Periods	7/21/2012	8/4/2012	8/18/2012	9/1/2012	9/15/2012	Average	Minimum	Maximum	FYTD	Periods
	8/3/2012	8/17/2012	8/31/2012	9/14/2012	9/28/2012	(year-to-date stats as of most recent two week period)				
	13.03	13.04	13.05	13.06	13.07					
<b>Lot Inventory</b>										
Pulaski Highway	1,995	2,065	2,141	2,072	2,038	2,037	1,957	2,141	14,256	7
# of Police and Narcotic Hold	562	582	611	587	577	574	548	611	4,017	7
Average # days on Police Hold	281	275	273	290	299	283	273	299	1,978	7
% of vehicles removed from impound lot within 45 days	93	88	92	92	88	90	84	93	630	7
Total # of vehicles released	638	675	692	627	649	647	600	692	4,530	7
Average cost to owner	\$268	\$255	\$256	\$262	\$262	261	255	268	1,827	7
<b>Vehicles Towed</b>										
Abandoned Vehicles - City Crews	36	41	34	47	43	40	34	47	280	7
Abandoned Vehicles - Private Crews	7	14	6	5	2	6	2	14	42	7
Scofflaw Vehicles - City Crews	48	45	33	29	54	45	29	55	317	7
Scofflaw Vehicles - Private Crews	6	5	2	1	2	3	1	6	23	7
Private Crews - Pulaski Highway	686	802	745	682	659	707	659	802	4,952	7
<b>Fallsview Tows Total</b>										
City Crews	30	22	59	127	167	62	14	167	435	7
Private Crews	399	460	493	393	460	421	340	493	2,948	7
% in automatic tow zone cleared on-time (20 min.)	95	91	88	83	79	88	79	95	617	7
<b>Auction</b>										
Projected next auction	153	151	168	142	124	145	124	168	1,016	7
# of Vehicles Sold	144	153	143	162	140	142	113	162	991	7
Average time auction on lot	55.1	47.9	45	52	54	51	45	55	354	7
Vehicles Sold For \$5,000+	0	2	0	2	0	1	0	2	4	7
Total Cost per Auction	\$4,721	\$6,481	\$6,117	\$6,149	\$5,962	5,642	4,721	6,481	39,493	7
Revenue	\$47,342	\$82,777	\$73,273	\$72,618	\$71,339	64,988	47,342	82,777	454,914	7
Auction dates	7/25/12	8/8/12	8/22/12	9/5/12	9/19/2012	N/A	N/A	N/A	N/A	7
<b>Abandoned Vehicles - Created</b>										
Parking Enforcement Referral	50	51	40	60	57	49	40	60	345	7
Private Owner Referral	0	0	0	0	0	0	0	0	0	7
HCD Referral	10	8	2	11	9	9	2	12	60	7
Police Referral	0	1	6	2	3	2	0	6	17	7
<b>Abandoned Vehicles - Abated</b>										
Towed from City Right-of-Way	26	25	22	32	28	26	22	32	185	7
Towed from Private Property	11	10	10	14	12	11	10	14	79	7
Gone On Arrival	11	15	6	11	24	13	6	24	92	7
<b>Claim Information</b>										
Claims Processed	1	1	1	0	2	1	0	4	9	7
\$ Amount Of All Packages	220	1962.89	\$1,500	\$0	\$4,241	1,868	0	5,152	13,075	7
# Settlements Processed	1	1	1	0	0	0	0	1	3	7
\$ Amount - Aggregate Total	848.68	750	\$1,200	\$0	\$0	400	0	1,200	2,799	7
Cost per vehicle towed (city crews)						#DIV/0!	0	0	0	0
Cost per vehicle towed (private crews)						#DIV/0!	0	0	0	0
Average customer wait time						#DIV/0!	0	0	0	0

									Updated:	October 5, 2012
Service Title: 690 Cleaner Greener Forms of Transportation										
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date				
Two Week Reporting Periods	7/21/2012	8/4/2012	8/18/2012	9/1/2012	9/15/2012	Average	Minimum	Maximum	FYTD	Periods
	8/3/2012	8/17/2012	8/31/2012	9/14/2012	9/28/2012	(year-to-date stats as of most recent two week period)				
	13.03	13.04	13.05	13.06	13.07					
WATER TAXI HARBOR CONNECTOR										
Canton Route										
Avg Daily Ridership	92	106	114	90	109	98	84	114	98	7
# of Riders	919	1,062	1,135	896	1,088	971	758	1,135	6,799	7
Maritime Park Route										
Avg Daily Ridership	341	388	418	333	393	372	333	418	372	7
# of Riders	3,403	3,881	4,182	3,334	3,931	3,668	3,312	4,182	25,678	7
Total Ridership										
Avg Daily Ridership	432	494	532	423	502	470	423	532	470	7
# of Riders	4,322	4,943	5,317	4,230	5,019	4,640	4,070	5,317	32,477	7
# of Operational Days (Water Taxi)	10	10	10	10	10	10	9	10	69	7
CHARM CITY CIRCULATOR	7/21/2012	8/4/2012	8/18/2012	9/1/2012	9/15/2012	Average	Minimum	Maximum	FYTD	Periods
Orange Route	8/3/2012	8/17/2012	8/31/2012	9/14/2012	9/28/2012	(year-to-date stats as of most recent two week period)				
Avg Daily Ridership	4,652	4,475	4,071	3,997	4,289	4,336	3,997	4,652	4,336	7
# of Riders	65,128	62,655	56,996	55,960	60,046	60,709	55,960	65,128	424,964	7
Headway (minutes)	11.0	12.0	12.0	12.3	12.2	11.9	11.0	12.4	83.3	7
Std. Deviation	1.2	1.4	1.6	1.4	0.5	1.3	0.5	1.8	N/A	7
Morning Peak Headway (7-9 am)	10.0	11.0	13.0	11.1	11.0	11.2	10.0	13.0	78.6	7
Evening Peak Headway (4-6 pm)	11.0	13.0	14.0	14.1	11.1	12.6	11.0	14.1	87.9	7
Purple Route										
Avg Daily Ridership	4,823	4693	4,724	4,809	5172	4,898	4,693	5,271	4,898	7
# of Riders	67,523	65,708	66,139	67,319	72411	68,576	65,708	73,790	480,035	7
Headway (minutes)	11.0	11.0	11.0	11.2	11.1	11.0	11.0	11.2	77.3	7
Std. Deviation	1.1	0.4	1.6	2.1	0.4	1.1	0.4	2.1	N/A	7
Morning Peak Headway (7-9 am)	10.0	11.0	11.0	11.4	11.3	11.0	10.0	12.0	77.2	7
Evening Peak Headway (4-6 pm)	10.0	12.0	13.0	10.5	11.3	11.4	10.0	13.0	79.9	7
Green Route (began service 11/1)										
Avg Daily Ridership	2,114	2,083	2,237	2,120	2,301	2,173	2,083	2,301	2,173	7
# of Riders	29,601	29,165	31,325	29,681	32,211	30,430	29,165	32,211	213,013	7
Headway (minutes)	15.0	15.0	15.0	14.4	15.3	15.0	14.4	15.3	104.9	7
Std. Deviation	2.5	1.8	1.2	1.3	1.2	1.6	1.2	2.5	N/A	7
Morning Peak Headway (7-9 am)	10.0	15.0	14.0	13.4	11.1	12.7	10.0	15.0	88.6	7
Evening Peak Headway (4-6 pm)	14.0	17.0	17.0	17.2	11.3	15.2	11.3	17.2	106.6	7
Banner Route (began service 06/01)										
Avg Daily Ridership	953	1,023	874	917	940	923	842	1,023	923	7
# of Riders	13,343	14,322	12,240	12,840	13,163	12,922	11,783	14,322	90,451	7
Headway (minutes)	14.0	15.0	16.0	16.3	17.4	15.6	14.0	17.4	109.0	7
Std. Deviation	1.0	0.0	1.1	2.1	0.3	1.0	0.0	2.2	N/A	7
Morning Peak Headway (7-9 am)	16.0	15.0	17.0	16.3	15.2	15.7	14.5	17.0	110.0	7
Evening Peak Headway (4-6 pm)	15.0	15.0	18.0	22.3	15.3	16.4	14.0	22.3	115.0	7
Totals										
Avg Daily Ridership	12,543	12,264	12,593	12,439	12,702	12,513	12,058	12,991	12,513	7
Total # of Riders	175,595	171,700	176,299	174,149	177,831	174,894	166,814	181,873	1,224,261	7
Total Headway (minutes)	13.0	13.2	14.0	13.6	14.4	13.5	13.0	14.4	N/A	7
Std. Deviation	1.5	0.9	3.1	1.7	1.0	1.6	0.9	3.1	N/A	7
Morning Peak Headway (7-9 am)	12.0	0.6	14.0	13.1	12.2	11.0	0.6	14.0	N/A	7
Evening Peak Headway (4-6 pm)	13.0	0.6	16.0	16.0	12.3	12.2	0.6	16.0	N/A	7
Number of Revenue Hours	3,900	4,020	3,940	3,900	3,900	3,839	3,315	4,020	26,875	7
Cost per Circulator Rider	\$1.71	\$1.80	\$1.72	\$1.73	\$1.69	2	1	2	N/A	7
# of Operational Days	14	14	14	14	14	14	14	14	98	7

									Updated:	October 5, 2012
Service Title: 691 Public Rights of Way Landscape Management										
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date				
Two Week Reporting Periods	7/21/12	8/4/12	8/18/12	9/1/12	9/15/12	Average	Minimum	Maximum	FYTD	Periods
	8/3/12	8/17/12	8/31/12	9/14/12	9/28/12	(year-to-date stats as of most recent two week period)				
	13.03	13.04	13.05	13.06	13.07					
<b>DOT</b>										
# of Segments of Right-of-Ways maintained - DOT	388	372	325	284	339	324	261	388	2265	7
Total acreage maintained - DOT	0	0	0	0	0	0	0	0	0	7
Cost of DOT maintained Right-of-Ways	\$49,970	\$48,602	\$47,710	\$46,698	\$53,971	\$47,556	\$42,350	\$53,971	\$332,894	7
<b>Private</b>										
# of Segments of Median Strips maintained - PRIVATE	716	716	716	716	716	716	716	716	5012	7
Total Acreage Maintained - Private	0	0	0	0	0	0	0	0	0	7
Cost of PRIVATE maintained strips	\$18,093	\$18,093	\$18,093	\$18,093	\$18,093	\$18,093	\$18,093	\$18,093	\$126,651	7
% of median strips mowed on schedule- DOT	0	0	0	0	0	0	0	0	0	7
% of median strips mowed on schedule- PRIVATE	100%	100	100	100	100	58	1	100	N/A	7
<b>Tree Pits</b>										
# of Tree Pits Installed- DOT	0	0	0	0	0	0	0	0	0	7
# of Tree Pits Installed- Private	0	0	0	0	0	0	0	0	0	7



										Updated:	October 5, 2012
Service Title: 692 Bridge and Culvert											
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date					
Two Week Reporting Periods	Start Date	7/21/12	8/4/12	8/18/12	9/1/12	9/15/12	Average	Minimum	Maximum	FYTD	Periods
	End Date	8/3/12	8/17/12	8/31/12	9/14/12	9/28/12	(year-to-date stats as of most recent two week period)				
		13.03	13.04	13.05	13.06	13.07					
# of Bridges Inspected		2	3	2	3	2	2.71	2	4	19	7
# of Bridges proactively maintained		2	2	2	2	2	2.29	2	3	16	7
# of Bridges under construction		5	5	5	5	5	5	5	5	35	7
Total cost of maintenance		\$76,029	\$76,029	\$76,028.65	\$76,029	\$76,029	\$76,029	\$76,029	\$76,029	\$532,201	7
# of bridges with rating below 50		22	22	22	22	22	22	22	22	154	7
Total cost of maintenance		\$76,029	\$76,029	\$76,028.65	\$76,029	\$76,029	\$76,029	\$76,029	\$76,029	\$532,201	7
# of bridges inspected and assigned rating		2	3	2	3	2	2.71429	2	4	19	7
Average bridge sufficiency rating		78.31	78.31	78.31	78.31	78.31	78.31	78.31	78.31	548.17	7

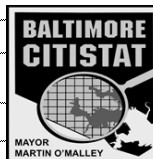
										Updated:	October 5, 2012
Service Title: 693 Parking Enforcement											
Last Five Two-Week Periods (last 10 weeks)							Year-to-Date				
Two Week Reporting Periods	Start Date	7/21/2012	8/4/2012	8/18/2012	9/1/2012	9/15/2012	Average	Minimum	Maximum	FYTD	Periods
Parking Citation Performance	End Date	8/3/2012	8/17/2012	8/31/2012	9/14/2012	9/28/2012	(year-to-date stats as of most recent two week period)				
		13.03	13.04	13.05	13.06	13.07					
Parking Citations (#)		13,191	13,882	12,658	13,590	14,306	13,348	12,658	14,306	93,438	7
Parking Citations (\$)		\$592,676	\$639,749	\$582,945	\$620,449	\$733,154	\$637,653	\$582,945	\$733,154	\$4,463,573	7
# of parking complaints received (incl. Commercial)		707	643	676	772	856	605	243	856	4,232	7
# of complaints closed on time (incl. Commercial)		695	643	674	770	853	590	232	853	4,128	7
Two Week Reporting Periods	Start Date	7/21/2012	8/4/2012	8/18/2012	9/1/2012	9/15/2012	Average	Minimum	Maximum	FYTD	Periods
Scofflaw Unit Performance	End Date	8/3/2012	8/17/2012	8/31/2012	9/14/2012	9/28/2012	(year-to-date stats as of most recent two week period)				
Vehicles Booted		197	149	94	102	201	162	94	218	1,136	7
Vehicles Released		15	28	10	25	32	31	10	52	214	7
Reported Negatives		15	24	25	19	28	21	14	28	148	7
Vehicles Towed		24	41	27	30	52	41	24	64	286	7
Located on Impound Lot		0	11	4	6	0	5	0	11	33	7
Recovery of Stolen Vehicles		5	6	7	5	2	4	0	7	25	7

CONTINUED FROM PREVIOUS PAGE												
Two Week Reporting Periods		Start Date	7/21/12	8/4/12	8/18/12	9/1/12	9/15/12	Average	Minimum	Maximum	FYTD	Periods
		End Date	8/3/12	8/17/12	8/31/12	9/14/12	9/28/12	(year-to-date stats as of most recent two week period)				
			13.03	13.04	13.05	13.06	13.07					
Squad A - 6:30-2:30 (East)												
	Staffed		10	10	10	10	10	10	10	10	70	7
	Vacant		1	1	1	1	1	1	1	1	7	7
	Ct Leave (hrs)		8	22	4	12	12	11	4	22	80	7
	Other Leave (hrs)		133	126	182	154	133	148	126	185	1,039	7
	Citations Issued		2,135	2,033	1,949	1,676	1,944	1,941	1,676	2,135	13,590	7
	Work Days		10	10	10	9	10	10	9	10	69	7
Squad B - 6:30-2:30 (West)												
	Staffed		10	10	10	10	10	10	10	10	70	7
	Vacant		1	1	1	1	1	1	1	1	7	7
	Ct Leave (hrs)		10	14	2	16	18	13	2	18	88	7
	Other Leave (hrs)		84	21	133	56	133	84	21	133	591	7
	Citations Issued		1,827	2,197	1,750	2,064	1,976	1,988	1,750	2,197	13,914	7
	Work Days		10	10	10	9	10	10	9	10	69	7
Squad C - 8:00-4:00 (CBD)												
	Staffed		12	12	12	12	12	12	12	12	84	7
	Vacant		2	2	2	2	2	2	2	2	14	7
	Ct Leave (hrs)		6	20	10	18	36	17	4	36	120	7
	Other Leave (hrs)		126	224	231	189	182	172	84	231	1,204	7
	Citations Issued		1,812	1,637	1,482	1,730	2,044	1,759	1,482	2,044	12,313	7
	Work Days		10	10	10	9	10	10	9	10	69	7
Squad D - 10:00-6:00 (SE)												
	Staffed		10	10	10	10	10	10	10	10	70	7
	Vacant		1	1	1	1	1	1	1	1	7	7
	Ct Leave (hrs)		8	18	10	22	34	17	8	34	120	7
	Other Leave (hrs)		36	140	147	77	35	106	35	175	743	7
	Citations Issued		1,643	1,762	1,436	1,872	2,454	1,748	1,436	2,454	12,239	7
	Work Days		10	10	10	9	10	10	9	10	69	7
Squad E - 3:00-11:00 (Citywide)												
	Staffed		16	16	16	16	16	16	16	16	112	7
	Vacant		2	2	2	2	2	2	2	2	14	7
	Ct Leave (hrs)		16	46	20	26	30	24	6	46	168	7
	Other Leave (hrs)		98	133	112	98	98	102	42	133	714	7
	Citations Issued		2,936	2,778	2,651	2,471	2,700	2,711	2,471	2,936	18,979	7
	Work Days		10	10	10	9	10	10	9	10	69	7
Squad F - 10:30 pm-6:30 am (Citywide)												
	Staffed		0	0	0	0	0	0	0	0	0	7
	Vacant		0	0	0	0	0	0	0	0	0	7
	Ct Leave (hrs)		0	0	0	0	0	0	0	0	0	7
	Other Leave (hrs)		0	0	0	0	0	0	0	0	0	7
	Citations Issued		0	0	0	0	0	0	0	0	0	7
	Work Days		0	0	0	0	0	0	0	0	0	7
Scoff - 8:00-4:00 (Citywide)												
	Staffed		10	10	10	10	10	10	10	10	70	7
	Vacant		0	0	0	0	0	0	0	0	0	7
	Ct Leave (hrs)		4	6	2	8	4	5	2	8	32	7
	Other Leave (hrs)		238	154	175	98	98	178	98	245	1,246	7
	Citations Issued		0	410	627	470	327	282	0	627	1,974	7
	Work Days		10	10	10	9	10	10	9	10	69	7
Aband - 8:00-4:00 (Citywide)												
	Staffed		5	5	5	5	5	5	5	5	35	7
	Vacant		1	1	1	1	1	1	1	1	7	7
	Ct Leave (hrs)		0	2	0	10	0	3	0	10	20	7
	Other Leave (hrs)		21	42	56	14	14	33	14	56	231	7
	Citations Issued		293	305	250	42	256	229	42	305	1,603	7
	Work Days		10	10	10	9	10	10	9	10	69	7
Supervisors												
	Staffed		5	5	1	1	1	3	1	5	23	7
	Vacant		2	2	2	2	2	2	2	2	14	7
	Ct Leave (hrs)		0	6	0	6	4	3	0	6	22	7
	Other Leave (hrs)		42	7	42	42	56	44	7	63	308	7
	Citations Issued		68	65	74	48	31	50	18	74	350	7
	Work Days		10	10	10	9	10	10	9	10	69	7
Weekend/ Holiday/ Special Event Duty												
	Staffed		100	84	57	105	90	87	57	105	610	7
	Vacant		0	0	0	0	0	0	0	0	0	7
	Ct Leave (hrs)		0	0	0	0	0	0	0	0	0	7
	Other Leave (hrs)		42	56	56	28	63	46	21	63	322	7
	Citations Issued		2,477	2,695	2,439	2,982	2,574	2,606	2,439	2,982	18,241	7
	Work Days		4	4	4	4	4	4	4	4	28	7

									Updated:	October 5, 2012
Service Title: 694 Survey Control										
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date				
Two Week Reporting Periods	7/21/12	8/4/12	8/18/12	9/1/12	9/15/12	Average	Minimum	Maximum	FYTD	Periods
	8/3/12	8/17/12	8/31/12	9/14/12	9/28/12	(year-to-date stats as of most recent two week period)				
	13.03	13.04	13.05	13.06	13.07					
# of field crew days	17.5	3	1.5	1	0	4.00	0	17.5	28	7
# of traverse stations reset	55	25	16	15	0	15.86	0	55	111	7
# of traverse stations reset accurately	13	0	0	10	0	6.00	0	19	42	7

										Updated:	October 5, 2012
Service Title: 695 Dockmaster											
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date					
Two Week Reporting Periods	Start Date	7/21/12	8/4/12	8/18/12	9/1/12	9/15/12	Average	Minimum	Maximum	FYTD	Periods
	End Date	8/3/12	8/17/12	8/31/12	9/14/12	9/28/12	(year-to-date stats as of most recent two week period)				
		13.03	13.04	13.05	13.06	13.07					
# of Marina Dockings		117	128	143	203	112	135	86	203	947	7
%of marina slips filled		38%	40%	45%	63%	35%	42%	26%	63%	N/A	7
Docking Fees Collected		\$8,420	\$5,763	\$9,379	\$6,841	\$6,321	\$6,773	\$3,260	\$9,379	\$47,414	7
% of customers satisfied		95%	95%	95%	95%	95%	95%	95%	95%	665%	7
# of Operational Days (Marina)		14	14	14	13	14	14	13	14	97	7
* Daily rates are \$20.00 for 5 Hours Daily and \$1.50 per foot Overnight. The docking fees collected are based on the length of the vessels docked, as opposed to the number of vessels, in conjunction with the period of time that vessels remain in the Inner Harbor.											

										Updated:	October 5, 2012
Service Title: 696 Street Cuts Management											
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date					
Two Week Reporting Periods	Start Date	7/21/12	8/4/12	8/18/12	9/1/12	9/15/12	Average	Minimum	Maximum	FYTD	Periods
	End Date	8/3/12	8/17/12	8/31/12	9/14/12	9/28/12	(year-to-date stats as of most recent two week period)				
		13.03	13.04	13.05	13.06	13.07					
# of New Cuts in period		213	250	264	256	283	237	177	283	1,662	7
# of Closed Cuts in period		192	264	169	145	190	172	113	264	1,206	7
Current Open Cuts (total)		1,407	1,385	1,491	1,669	1,741	1,476	1,265	1,741	10,330	7
# open younger than 30 days		438	415	474	550	528	452	372	550	3,164	7
# open btwn 30 and 90		449	470	465	518	588	485	419	588	3,394	7
# open btwn 90 and 180		257	241	274	296	295	265	233	296	1,854	7
# of open older than 180		215	217	230	255	272	226	194	272	1,585	7
Steel Plates											
# of new plates		20	17	25	23	21	21	15	25	144	7
# of closed plates		9	23	13	8	31	16	8	31	113	7
Current open plates		115	115	88	97	86	103	86	115	723	7
younger than 30 days		35	35	41	43	37	40	35	52	280	7
btwn 30 and 90		43	38	22	23	22	30	22	43	210	7
btwn 90 and 180		27	29	17	22	16	23	16	29	162	7
older than 180		12	14	10	9	11	11	9	14	77	7
Inspections											
Total # of street cut inspections		731	1256	971	902	672	911	672	1256	6379	7
Total cost of inspections		\$4,364	\$7,498	\$5,797	\$5,385	\$4,012	\$5,440	\$4,012	\$7,498	\$38,082	7
Cost per inspection		\$6	\$6	\$6	\$6	\$6	6	5.97	6	42	7
# of unreported cuts (city)		0	0	0	0	0	0	0	0	0	7
# of unreported cuts (private)		0	0	0	0	0	0	0	0	0	7
# of temporary patches		1,292	1,270	1,403	1,572	1,655	1,372	1,151	1,655	9,607	7
# of Temp patch failures		25	25	25	36	33	26	17	36	184	7
# of permanent patche failures		13	29	11	19	20	19	11	29	130	7
# of failures under warranty		3	28	9	27	11	14	2	28	97	7
Fines											
fines issued (#)		2	14	2	4	1	4	1	14	27	7
Fines issued (\$)		\$16,200	\$8,300	\$1,500	\$4,000	\$1,000	\$6,264	\$1,000	\$16,200	\$43,850	7
Complaints		5	8	2	1	10	5	1	10	37	7
# of Street Cut and Steel Plate Complaints		5	8	2	1	10	5	1	10	37	7



## CITISTAT

## TRANSPORTATION TRAFFIC MAINTENANCE PERFORMANCE

### SIGN SHOP CREW PERFORMANCE

REPORTING PERIOD: AUGUST 04, 2012 THROUGH AUGUST 17, 2012											
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DEPARTMENT OF TRANSPORTATION

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Department of Transportation  
Employ Baltimore

	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12
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